

# Children of Promise

## Donor Privacy Policy

Children of Promise is committed to respecting the privacy of our donors. We have developed this privacy policy to ensure our donors that donor information will not be shared with any third party.

**Awareness.** Children of Promise provides this Donor Privacy Policy to make you aware of our privacy policy, and to inform you of the way your information is used. We also provide you with the opportunity to remove your name from our mailing list, if you desire to do so.

**Information Collected.** Here are the types of donor information that we collect and maintain:

- Mailing information: name, complete address, phone number, email address.
- Payment information: donation transactions and method of payment.
- Shipping information: name, complete address.
- Information concerning how your sponsorship was generated, i.e. online, church visit, phone call, etc.
- Information regarding your account, i.e., billing frequency, communication preferences, etc.

**How Information Is Used.** Children of Promise uses your information to understand your needs and provide you with better service. Specifically, we use your information to help you complete a transaction, to communicate back to you, and to update you on ministry happenings. Credit card numbers are used only to enter an online donation for processing and are not retained for other purposes. Credit card data is destroyed. In addition, checking account information is retained only if necessary for automatic bank withdrawal, as requested by the donor.

**Confidentiality.** Children of Promise will not sell, rent, or lease your personal information to other ministries or organizations. We assure you that the identity of all our givers will be kept confidential. Use of giver information will be limited to the purposes of Children of Promise and only to further the ministry activities and purposes of Children of Promise.

**Removing Your Name from our Communications.** It is not our desire to send unwanted communications to our donors. Please contact us at one of the addresses or phone numbers below if you wish to be removed from our communications list.

**Contact Us.** If you have comments or questions about our donor privacy policy, please write us at P. O. Box 2316, Anderson, IN 46018; or send us an email at [cop@echildrenofpromise.org](mailto:cop@echildrenofpromise.org); or call us at 765.648.2190.